

Customers Guide

Choose the right bag needed for the job

This guide should help you select the bag needed for the project. For more information contact us at Martells on 01342 321303.

The Bags Available: prices inclusive of V.A.T.

MIDIBAG



- 90 x 90 x 90cm
(1 Cubic yard)
- Holds up to 1 tonne
- Bag cost - £17.50
- General Waste, Garage Rubbish
- Heavy Material
- Collection cost £195.00*

MEGABAG



- 180 x 90 x 70cm
(1.5 Cubic yards)
- Holds up to 1.5 tonnes
- Bag cost - £20.00
- Smaller Furniture Items
- Garage and Garden Rubbish and General waste
- Collection cost £220.00*

HIPPOSKIP



- 210 x 165 x 100cm
(4.5 Cubic yards)
- Holds up to 1.5 tonnes
- Bag cost - £40.00
- Furniture Items (Note the exclusions overleaf)
- General household and garden rubbish
- Collection Cost £275.00*

Booking your collection

To book in your collection call Martell's on 01342 321303

Please be ready to tell them the site address, the location of the bag on the site or property, and type of waste in the HIPPOBAG.

Please see information overleaf about items that cannot be collected.

Things To Check

For when you're ready to use it!

Positioning the bag

There are a few important things to remember when positioning the bag:

- Remember to place your HIPPOBAG prior to filling it as moving it after filling may tear the bag, or cause injury
- Position the bag within 4m (13ft) of a public highway, if our vehicle has to leave the highway to collect the bag, we will need a signed disclaimer. We cannot drive on block paving driveways under any circumstance



- Our vehicles require a road 4m wide to access
- Remember we have to lift the bag; so, don't place it near high walls, trees, cars or beneath overhead wires that might obstruct the crane
- If you have any questions regarding access to the site or property then please contact HIPPO on 0333 999 0 999 before the bag is filled and we will offer you an alternative waste solution

Booking your collection

To book your collection please call Martell's on 01342 321303

- Please be ready to tell them the site address, the location of the bag on the site or property and the type of waste in the HIPPOBAG.
- All bags will aim to be collected within 5 working days
- Please inform us if there are likely to be any restrictions that could affect the collection, such as congestion charging, red routes or parking limitations, as these may incur a surcharge

We can collect

Garden, household (excluding food), DIY or trade waste



Plasterboard

Plasterboard cannot be mixed with other wastes; it must be segregated and placed in its own HIPPOBAG



Call us first

Fridges, freezers, televisions and upholstered items (with textile or foam upholstery) can be collected but with prior notice and approval, and may incur a surcharge

We cannot collect

Hazardous or specialist wastes – asbestos, batteries, electrical goods and component parts, gas bottles, liquids, chemicals, sprung mattresses, clinical or food waste and certain items of wood waste from construction and demolition of buildings constructed pre-2007.